What’s New: *Retention Center*

The Retention Center provides an easy way for you to discover which students in your course are at risk. Based on preconfigured rules and rules you create, students’ engagement and participation are visually displayed, quickly alerting you to potential risk. From the Retention Center, you can easily communicate with struggling students and help them take immediate action for improvement. *The Retention Center replaces the Early Warning System feature with easy workflows, while retaining all existing Early Warning System data and rules. Only the “instructors” in a course can see the Retention Center.*

**What’s New:**

- **Easy Access to the Retention Center**
  - The Retention Center is automatically on and immediately visible in your My Blackboard menu and also accessible in the Evaluation section of a course’s Control Panel.

- **At Risk Table**
  - Easily identify students who are at risk.
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Essentials:
- You can begin using the Retention Center features immediately—no setup required.
- All existing Early Warning System rules are retained.
- The data for the course activity rule is recorded once a day.

Best Practices:
- As the new term begins, get early insight into student performance. Check the overall academic health of your class in the main table and see who is struggling.
- Contact the most at-risk students immediately and flag those you want to monitor closely.
- Tailor the default rules to suit your teaching methodologies. For example, you can:
  - Change the threshold for due dates to be more lenient.
  - Create two or three new rules to track specific items that are good indicators of risk.
  - Create rules to let you know which students are in the top five percent of your class and reward their work. You can use this information to discover student mentors, assign group membership, or find teaching assistants.
- As you observe their progress and send emails, you can also keep track of this correspondence and make notes about each student right in the Retention Center.

Additional Resources:
- Blackboard Learn Retention Center (Flash movie | 4 m 30 s)